

*"Give thanks to the Lord, for he is good;
His love endures forever".*

Psalms 106:1

Having completed twelve years of our work, should we reflect on the past year or focus on the one to come? Experience has taught us that both are equally important. In our daily struggles to assist the needy we can sometimes focus too much on chasing deadlines, writing reports and keeping up with the changes in our environment. We tend to forget to reflect on what has been achieved, to thank all those who contributed to our work, and to learn from our mistakes. But above all, we should remember the mercy of Our Lord who made it all possible and kept us all together.

There is a saying stating that statistics show everything, but reveal nothing unless put into context. EHO's greatest challenge in 2004 was to put all its projects and activities into the coherent programme of a church-related NGO. Most of our work is done by volunteers in unfavourable socio-economic circumstances and in a turbulent social environment. At the same time, we are seeing the ever more intensive withdrawal of international funding agencies from south-east Europe. Therefore, the reaction of our employees



and volunteers who read this report was similar: they were all wondering how it had been possible to achieve so much. There is still only one answer to these questions: His love endures forever.

The aim of this report is both to reflect on our work in 2004 and to thank all our volunteers, employees, beneficiaries, international and local partners, as well as numerous friends and supporters of our organisation who helped us implement our activities and meet our aims.

By publishing this report we also hope to motivate people to get more involved in the life of their own society and to do something for others, especially for their neighbours who may be in need, as well as to encourage all those involved in the work of EHO to keep up the good work in the future.

*"Praise the Lord, O my soul,
And forget not all his benefits..."*

Psalms 103:2

Károly Béres, Director



Ecumenical

6. Leunberg Home in Feketic
7. World Day of Prayer
8. Mission for the Blind

Social Development Projects

9. Sustainable Refugee Return - LWF
10. Small Projects Fund
11. Youth Reconciliation Meetings – Cross Border Cycle
12. Knowledge Against AIDS
13. The Red Line Centre
14. CancerInfo

PROJECTS OF THE ECUMENICAL HUMANITARIAN ORGANIZATION – EHO IN 2004:

Diaconal:

1. Diaconal Centre
2. Rainbow – Bridging Generations
3. Resource Centre for People With Disabilities

Humanitarian

4. Milk Formula Distribution
5. Cheese Spread Distribution



ECUMENICAL HUMANITARIAN ORGANISATION - EHO

The Ecumenical Humanitarian Organization – EHO – continues the work of the then Council of Churches (WCC). Its founder churches are: the Christian Evangelical Church A.C. in Serbia & Montenegro (S&M), the United Methodist Church in S&M, the Greek Catholic Church in Voivodina, the Reformed Christian Church in S&M and the Slovak Lutheran Church in S&M.

EHO is a church related humanitarian organization providing assistance to a vast number of refugees, internally displaced people (IDPs), the poor, elderly, ill, unemployed and children all over Voivodina regardless of their religious, ethnic, national or any other background through material aid distribution and organization and implementation of various educational and developmental programmes and activities.

Address:

Ecumenical Humanitarian Organization – EHO

Cara Dušana 31, 21000 Novi Sad, Serbia & Montenegro
Phone/fax: +381 (0) 21 469 616, 469 683, 466 588, 466 911

e-mail: office@ehons.org
www.ehons.org
(under construction)

Ecumenical
Humanitarian
Organization

EHO
2004.



EHO IN 2004

This part of the report comprises data from individual EHO project reports in 2004. The data is presented cumulatively. The aim is to present the scope and range of EHO activities on the level of the whole organisation, as well as to point out more clearly the similarities between all its projects.

1. Projects

In 2004 EHO had 14 projects and their structure is the following:

	No.	Perc.
- Diaconal	3	21.42%
- Humanitarian	2	14.28%
- Ecumenical	3	21.42%
- Social development projects	6	42.88%
TOTAL:	14	100.00%

2. Beneficiaries

Unfortunately „beneficiaries“ is a term which has virtually gone out of use. Better to use other terms such as „target group“ or „service users“ or „people who benefitted directly from EHO's activities“. The term 'beneficiaries' refers to all **people who received some kind of aid or services from EHO projects** (information, referral, attendance at courses, transportation by using the special disability vehicle, stayed at the Leuenberg Home, etc.) once or several times in 2004. Over the last year EHO had a **total of 80,777 beneficiaries**.

2.1 Contacts With Beneficiaries

This concept implies all kinds of contact that the potential and actual beneficiaries had with EHO through its projects by phone, e-mail or personally.

Over the last year there were **99,956 such contacts with beneficiaries**, while EHO received a total of **1,888 mailed items**.

2.2 Services Rendered

EHO offers a total of **45 services and assistance¹** through its projects. Over the last year these services were **rendered 105,943 times**.

2.3 Material Aid

Over the last year EHO projects distributed a **total of 55,771.5 kg** of various **material aid** provided mostly by donors from abroad.

2.4 Aid Raised Locally

8,923 kg of material aid were **raised from local donors**, whereas **various local charity actions** with an aim of raising funds for continuation of some existing EHO activities **raised a total of 441,688 YUD** (i.e. c. 5,450 € or £ 3,200).

In other words: **on average**

- **EHO assisted each of its beneficiaries 1.31 times yearly;**
- EHO assisted around **221.3 beneficiaries** in Vojvodina **daily;**
- EHO **rendered its assistance** to beneficiaries **290.25 times daily;**
- **16%** of the distributed **material aid** came **from the local sources/donors**.

3. Volunteers & Employees

Over the last year EHO had **29 employees** and **1,189 volunteers**.

In other words: **on average**

- **Each project engaged 2 employees** and around **85 volunteers;**
- **Each volunteer** assisted **66 beneficiaries;**
- **Each volunteer rendered** his or her **assistance 83 times**.

4. Educational Activities

4.1 Within EHO Projects

Educational activities include all seminars, round tables, workshops, training courses, etc. implemented as activities of the 14 EHO projects.

There were **4,030 educational activities** held by EHO with a total of **58,377 participants** and **delivered by nearly 100 volunteers, part-time and full-time EHO staff**.

4.2 Professional Development

Representing the organisation 15 EHO staff members participated in 198 various educational and informational events (i.e. seminars, training courses, workshops, round tables, conferences, expert consultations and

coordination meetings, etc.) in 2004. For events **abroad** they travelled **37 times** and for the **local** ones **161 times**. EHO staff were participants in 99 events, lead organisers in 33 and **trainers, presenters or facilitators in 66 of these**.

In other words: **on average**

- **Each person** involved in educational activities **delivered 40 of these;**
- There were **14 participants in each educational activity;**
- **EHO staff participated in an educational or informational event** for purposes of professional development **every 2 days**.

5. Cooperation

Over the last year **EHO officially cooperated with 553 governmental (GOs) and non-governmental organisations (NGOs) and institutions** (156 NGOs and 397 GOs, mostly grammar and highschools, hospitals and social welfare institutions in Voivodina).

For purposes of collaboration within its projects EHO signed **15 agreements of cooperation** with various state institutions, NGOs and businesses. Through its various projects it is a member of 12 relevant **initiatives and networks**.

EHO **started 3 initiatives with the local** government (for drafting a law on volunteering, for drafting a local strategy for increasing employment opportunities of people with disabilities and a series of forums (i.e. round table discussions) on the perspectives of the Sunny Settlement, one of the illegal Roma suburbs around Novi Sad) and it was also a **co-organiser of the first regional international NGO Fair** in Novi Sad.

In 2004 **EHO was visited by one national (Serbian) and three regional (provincial) Minister's delegations**, and its volunteers **participated in the official opening of the SEE NGO Fair in Novi Sad** alongside with the **President of the Executive Council of the Autonomous Province of Vojvodina**.

In other words: **on average**

- EHO had **1.5 daily contacts with various organisations** or institutions;
- EHO **signed 1 agreement of cooperation every 24 days;**
- EHO was **visited by a Minister's delegation every 3 months**.

6. Promotion

6.1 Public Events

Through its projects **EHO participated in 98 various public events** (fairs, festivals, street actions, parties, performances, campaigns, etc.), **23 of which were organised by EHO** itself and its projects.

6.2 Other Promo Activities

Within its project activities in 2004 **EHO had 517 various promo activities** (press conferences, public actions, parties, performances, press releases for various occasions, media interviews, etc.).

6.3 Printed Material

For its project activities in 2004 **EHO printed 317,972 pieces of various promotional materials** (leaflets, tests and questionnaires, stickers, posters, folders, etc.).

6.4 Visits From Abroad

Around **40 delegations and groups from abroad with round 800 members visited EHO in 2004**. These were mostly representatives of EHO's funding partners, church communities and organisations, as well as various journalists, lecturers and NGO activists who came to visit its projects, Novi Sad and its surroundings and to learn more about Vojvodina and Serbia in general.

In other words: **on average**

- EHO **organised 2 public events monthly;**
- EHO **participated in 8 public events monthly** (i.e. **2 weekly;** 2 own and 6 organised by others);
- EHO had **43 promo activities monthly**, (i.e. **1.4 daily**);
- EHO had **871 pcs of printed promo materials** at its disposal **daily;**
- EHO had a **foreign visitors' group (of 20 people on average) every 10 days** (i.e. **3 groups a month**).

¹ For kinds of services and assistance: see the attached flyers on individual EHO projects.